



# Engaging the Experience to benefit our Projects

14 November 2018



#### Mission + Purpose

#### Cogence (Latin)

"To drive together" or "Thinking that is well organized"

The purpose of the Alliance is to bring Owners and Developers, Architects and Engineers, Construction Managers and Contractors, and Allied Industry Professionals together to advocate and be a resource for improved project delivery.

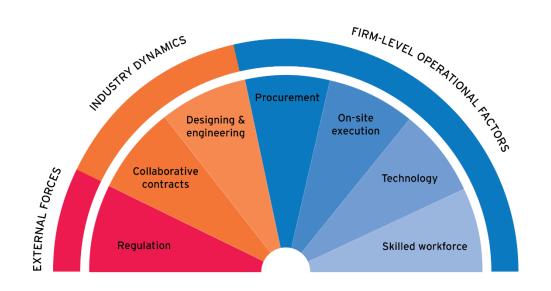
For more information visit us at <a href="https://www.cogence.org">www.cogence.org</a>

# ENGAGE. TRANSFORM.

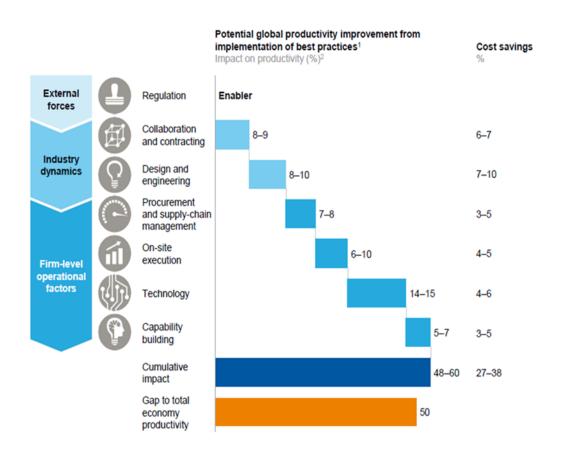




#### **Drive Productivity**



#### **Reduce Waste**





#### 2018 Town Hall

#### **Appreciative Inquiry**

#### Challenge:

- Create an Industry of Opportunity
- Speak with Appreciation, Value and Positivity







#### It's Out There



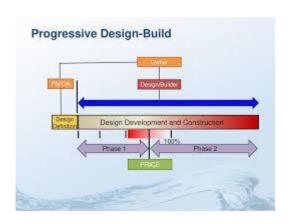
Bill Paolillo, Welty

#### A NEW Reality



CEI

#### **Applied**

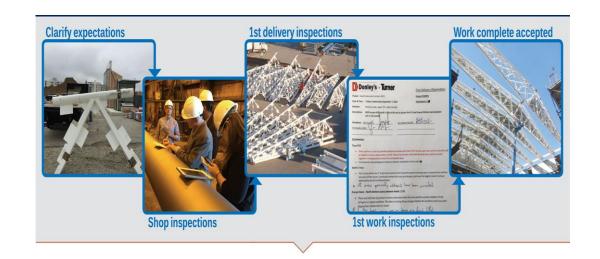


Beck Group



#### 2018 Town Hall

#### **Cogence Quality**







#### **Emerging Leaders**

### Train the Future with Intention:

3-year Program Designed to Facilitate:

- Cross Industry Interaction
- Leadership
- Professional Growth
- Cogence Partnership



**Applications Due 15 November 2018** 



## Strategic Plan New Cogence Board

In the works... Stay Tuned



## The Leadership Dilemma: Change, Complexity & Distraction in the Chaotic 4-Generation Workplace

22 January 2019

Special Event
Location and Pricing TBD





# Engaging the Experience to benefit our Projects

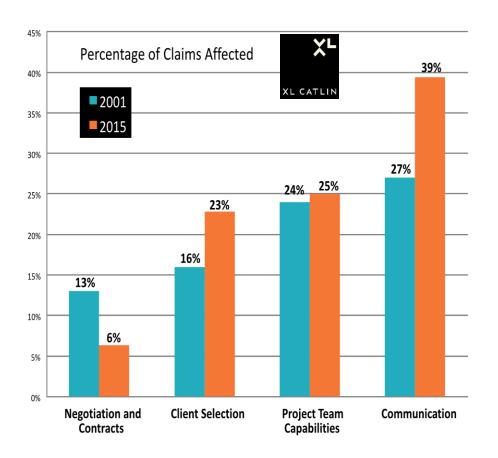
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#### Non-technical Risk Drivers

- Technical 30%
   Error and/or omission of a technical nature that results in a loss prevention file or claim
- Non-Technical 70%

  Breakdown in project
  management processes or
  business practices that leads or
  contributes to a loss prevention
  file or claim



#### **Value of Early Engagement**



Financi	_
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schedule delays business operations
effort exceeds budget
pricing assumptions
cash flow
Estimates based on incomplete information
aligning pricing structure to compete with market

#### Leadership

change within project timeline
lack of engagement
misalignment of personalities
not involved early enough to affect outcome

#### **Failed Expectations**

schedule/budget not realistic overcommitting forced to accept deficiencies assumptions made on incomplete info

#### Project Management inexperience

not being clear with performance expectations scope creep/scope change reliance on consultant/sub performance overextended workload not involved early enough to affect outcome

#### **Contract Issues**

scope not detailed shift risk to inappropriate party not negotiable not properly coordinated with team

#### **Communication**

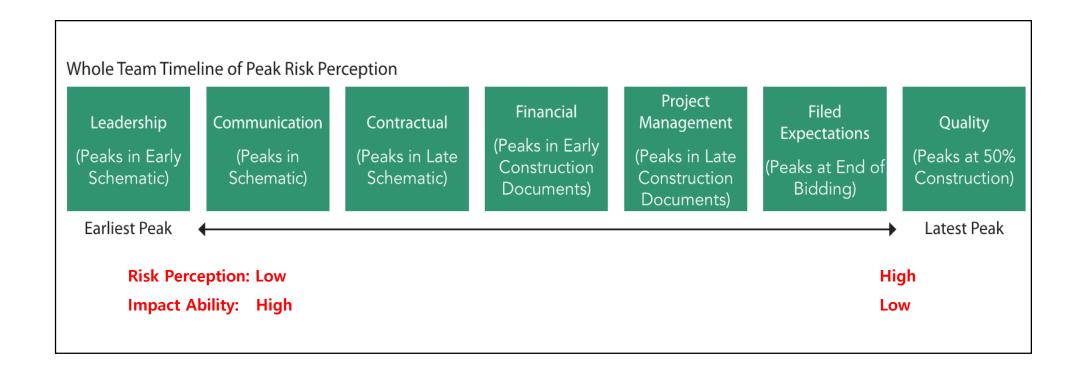
lack of transparency not open, honest, timely fails to clarify intent does not happen

#### Quality

poor craftsmanship
incomplete/conflicting documents
constructability issues
poor performance
changes in scope without change to schedule; quality suffers









#### Value of Early Engagement

- Risks are best managed collectively
- Common best practices will unite
- Collaboration is both:
  - » Cultural
  - » Contractual



#### **Agenda**

- Value
- Introduction to Panel
- Defining Early Engagement
- When should it be used
- Obstacles and Risks by Stakeholder
- Survey Results

#### **Objective**

- "Why Not" vs. "Why" Conversation
- Understand by Stakeholder
- Point Counterpoint Dialogue
- Document provide content



#### **Panel**

- Ron Ratner, Partner of RMS Investment Group
- Chip Marous, President of Marous Brothers Construction
- Sean McDermott, Chief Planning and Design Officer, Cleveland Metroparks
- Jeremy Bowers, principal at Karpinski Engineering directing the firm's Akron-Canton office,
- Doug Berlekamp, Senior Project Manager at Whiting-Turner



#### **Survey Results**

- 1. What is holding the market back?
- 2. What are the risks to each stakeholder?
- 3. Percentage of Projects with Early Engagement?

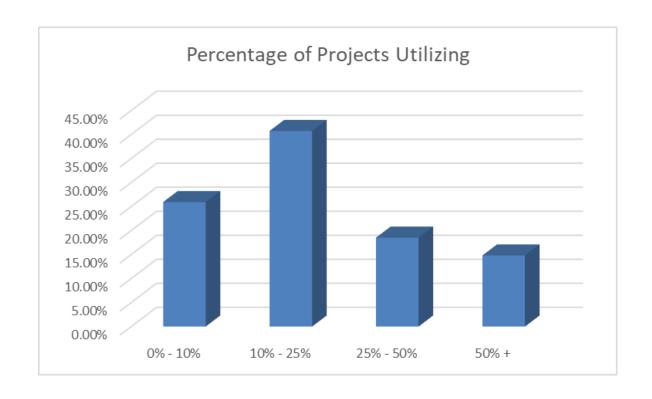
Architect	17.86%
Construction Manager	10.71%
Engineer	17.86%
Industry Affiliate	17.86%
Owner (Public & Private)	7.14%
Trade Contractor	28.57%



#### **Survey Results**

**Project Experience** 

- 0%-10% = 26%
- 10%-25% = 41%
- 25%-50% = 18%
- 50% + = 15%





#### What is Early Engagement or Design Assist?

• What it is?

• What it is not?



#### Are all Projects right for Early Engagement?

Fully Engaged

Consulted



#### Identify Obstacles and Risks for each Stakeholder

- Owners
- Architects
- Engineers
- Construction Managers
- Trade Partners
- Insurance / Legal



#### **Next Steps**

- Added Detail on Value
- How to Engage Early



## The Leadership Dilemma: Change, Complexity & Distraction in the Chaotic 4-Generation Workplace

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#### Plus / Delta

#### **Plus (+)**

- Great hearing from Ron Ratner and his candidness
- Engagement around the table
- Good step in clarification of the subject of Early Engagement vs. Design Assist
- Separate panelist Public / Private

#### Delta (-)

- No Trade Partner on Panel
- No Pam



#### **Survey Results**

What is holding the market back?

- Lowest Cost
- Trust
- Public Contracting
- Cost of Preconstruction
- Understanding of Process
- Uncomfortable with Change



#### **Survey Results**

What are risks to stakeholders?

- Clearly defined roles/expectations
- Increased design team workload
- Training the inexperienced
- Upfront OH vs Opportunity Cost
- Full Team commitment
- Lack of return on investment
- Is there a strong experienced leader?