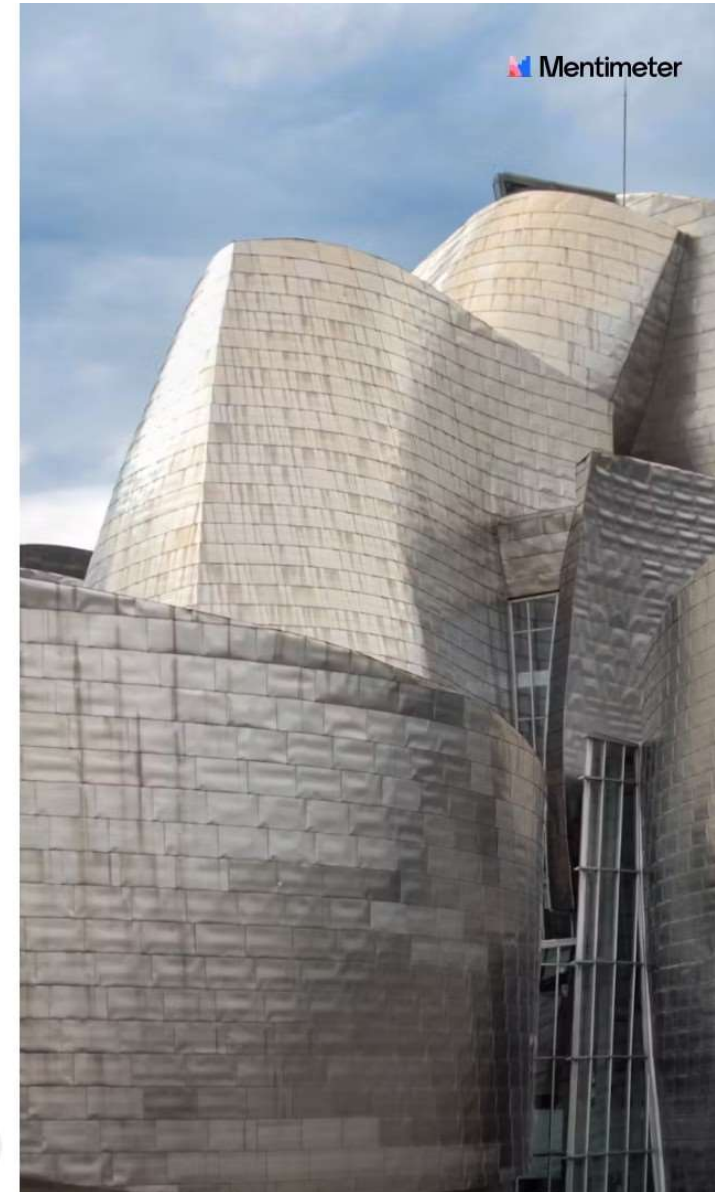
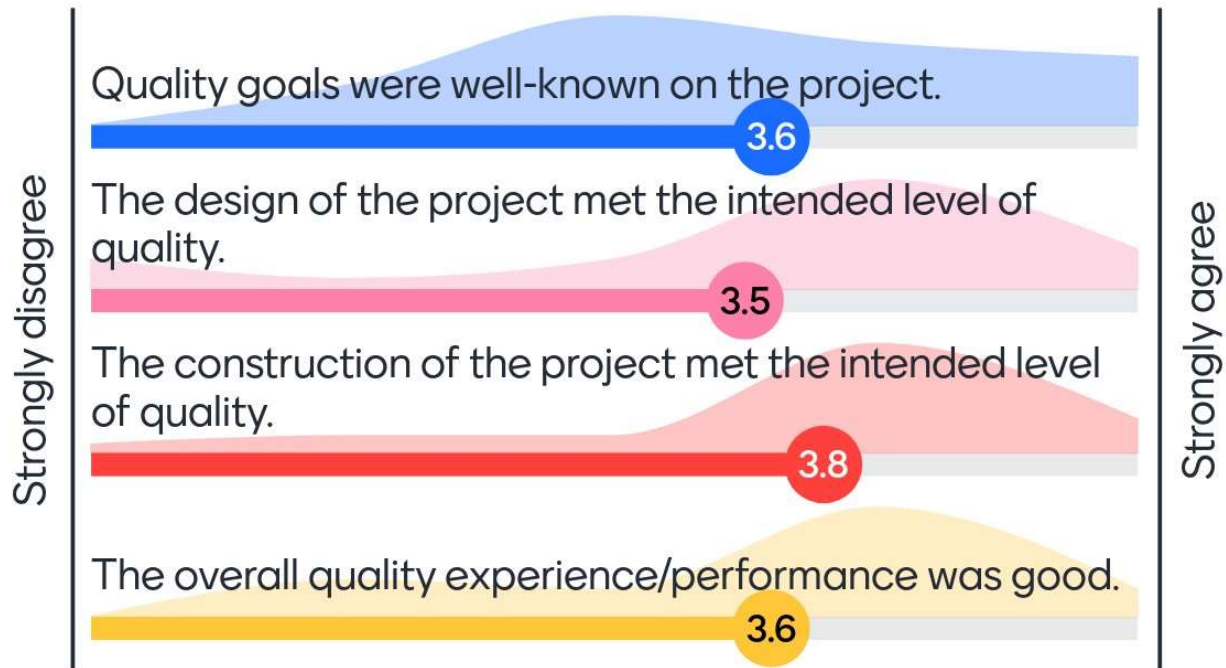


When someone says the project was built to the "best quality", what does that mean to you?

57 responses



What is your perception of the quality performance of your most recent project?



A photograph showing the aftermath of a broken plate. The plate, which was white with blue and white decorative patterns, is shattered into several large and small fragments scattered on a grey concrete floor. The Mentimeter logo is visible in the top right corner.

61 responses



In your role on a project, what do you do most often to ensure the quality of the project you are working on?

64 responses

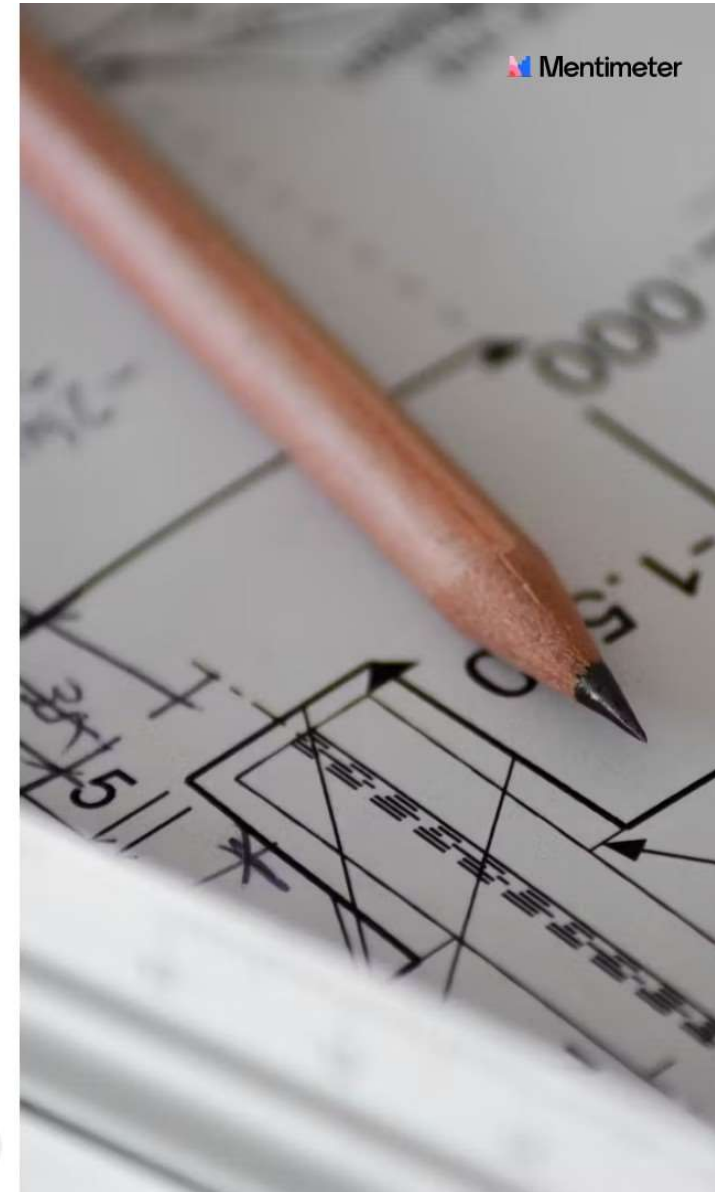
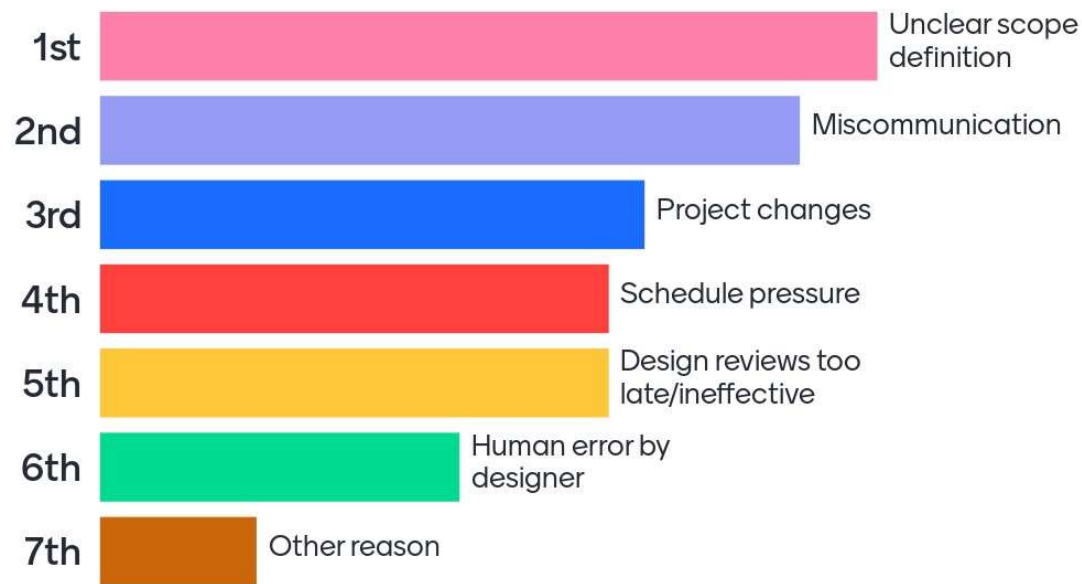


What have you seen as a "best" or "better" practice for an Owner to set and communicate quality expectations?

59 responses



What do you perceive to be the biggest driver for poor quality of design and engineering work for a project?
[Rank the following items]



How can you work within your extended project team (Owner + Design Team + Constructor) to think "outside of the box" to enhance quality performance?

18 responses

Challenge each other

Knowledge sharing

Share knowledge of previous projects

Knowledge share of best and worst practices

Identify team and individual strengths - assign responsibilities accordingly

Early and often reviews with all stakeholders on cost, quality and vision

Don't settle for industry standard software and processes. Brainstorm on something new.

Leaning the process

Facilitate spaces and communication tools to enable and welcome all to contribute



18



How can you work within your extended project team (Owner + Design Team + Constructor) to think "outside of the box" to enhance quality performance?

18 responses

Early and consistent communication between all parties. Less questions and issues early on means easier to address new issues.

Open minded approach to the construction process trusting all team members have valuable experience and input to contribute.

Have open dialogue and include the full team through collaborative efforts

Remove the barriers of communication between the construction value stream stakeholders to promote collaboration and SME contributions.

Hold each other accountable

Leverage online collaboration tools to make and track changes in real time among the team

Work with team to define scope, expectation, deliverables and past failures on similar projects.

Over some beers, after normal work hours.

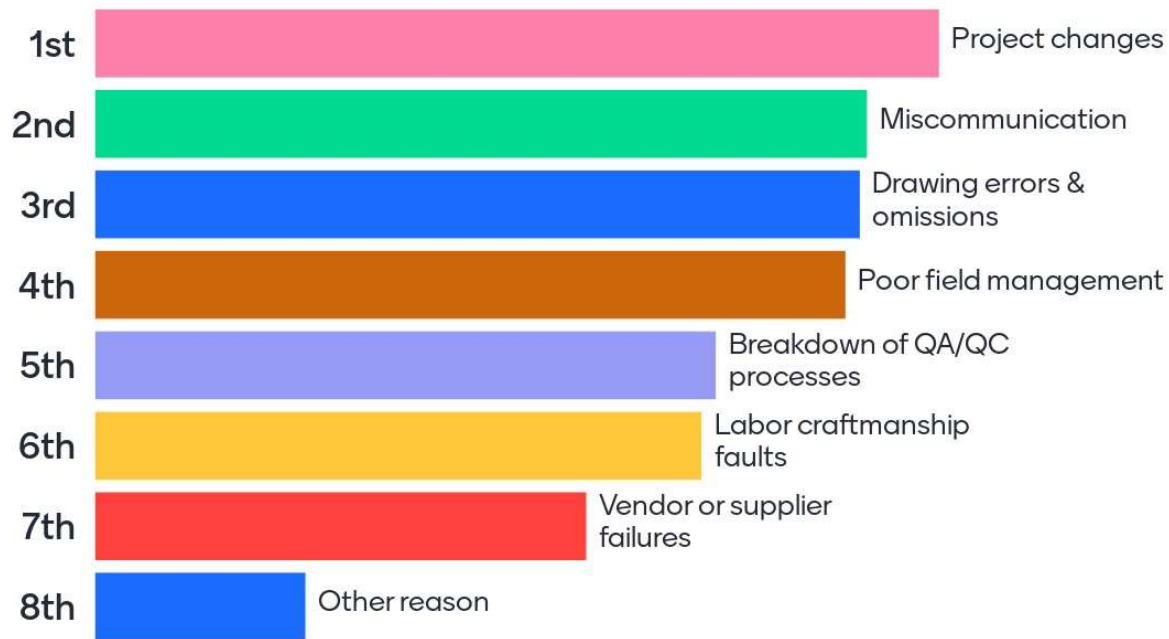
Align on workflow and process goals as well as project expectations.



18



What do you perceive to be the biggest driver for poor quality of field construction work? [Rank these items]



How do you see sustainability concepts featuring in the objectives of a project?

17 responses

Forced

Important but needs to be identified as a priority early

Increasing exponentially

Sustainability is a central tenet that touches all other objectives.

High cost, big headaches, little reward.

Increasing pressure to include them

Important now

Increased costs

The reputation to switch from it being more expensive to more affordable long term.

How do you see sustainability concepts featuring in the objectives of a project?

17 responses

At some point a board member is going to say I spent this much and got what?

Reductions to cost in the project's lifecycle through higher first costs.

Impact project duration and cost

Standards and expectations don't seem to be keeping up with how quickly projects are being pushed to achieve extreme sustainability goals.

Financial incentives (Inflation Reduction Act)

Good idea, but focusing on wrong things.

Adding more thought into design

Good in theory, difficult and expensive in execution.

Summarization: What discussion point of today's session on quality was most valuable to you?

20 responses

Understanding various perspectives

Understanding how big the gap in communication really is

Understanding the different perspectives on and definitions of value

Early involvement of all parties. Making sure we are on the same page.

Quality means different things to different people. Important to define that early in projects

It all boils down to communication and knowledge share/collaboration

Quality seems mostly derived from early steps in the construction process.

That the owner has the opportunity to team-build to strengthen the entire project team.

It all boils down to communication and knowledge share/collaboration

Summarization: What discussion point of today's session on quality was most valuable to you?

20 responses

Understanding quality issues others are dealing with

Number one worry is still cost.

Determining once an issue was found that was hindering the quality of the project, what ideas could the team focus on to correct that issue and possibly keep it from happening again on future projects

Hearing how construction managers are approaching quality from their perspective versus how an owners rep views quality

The differing opinions on what defines quality.

General consensus of group that lack of effective communication drives poor quality and that we can do better as an industry

Discussing methods to improve quality and communication

Discussing methods to improve quality and communication

Potential ways to mitigate quality issues

Summarization: What discussion point of today's session on quality was most valuable to you?

20 responses

Hearing others experiences: new ideas, processes and best practices

The call to have an owner playbook to align everyone on the same goals, and set clear expectations

Plus/Delta: What did you like about today's session

20 responses

Arts and crafts

The variety of input

This platform

Great way to get input from everyone in the room

Collaborative environment

Very interactive

Collaboration

Mentimeter is fun

Enjoyed the panel and open dialogue of large group vs small group



18



Plus/Delta: What did you like about today's session

20 responses

Interactivity

Liked mentimeter

Liked the format, guided large group discussion

Thoughtful dialogue about issues were all facing

I like the discussion. I would have liked to have seen more concrete solutions.

The participation using the slides and involving the group as well as the panelists

Diverse panel

Open forum to hear differing perspectives from multiple disciplines regarding their take on quality control.

Open discussions and more involvement from attendees



18



Plus/Delta: What did you like about today's session

20 responses

The dialogue between the panel.

Beer

Plus/Delta: What can we do better for next roundtable?

14 responses

Maybe get a subcontractors perspective as well?

Nothing

Come with a goal.

Keep doing exactly what you are doing. We need to drive more membership. 😊

Include additional perspectives

More structured toward providing replicable solutions

Missed more conversation

Good dialog this time on problems and alignment, next time dive deeper and get into solutions

I like this format utilizing Menti, which almost forces folks to answer when they may normally not have an opportunity or want to.

1



14



Plus/Delta: What can we do better for next roundtable?

14 responses

less questions so there's more room for open discussion and no schedule pressure

It was great!

Get more trade contractors involved

Liked previous activities that had us get up and move around to meet others, but prefer large format to breakout groups

Repeat this format.

1



14

